

Curriculum vitae

Jon Haakstad

Personal data:

Title: Assistant director

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Languages: Norwegian (native) and other Scandinavian languages (fluent), English (fluent), German (competent).

Main competence areas:

- English and American studies (language, literature and society). Teaching and research. (Not active since 1998).
- Evaluation and quality assurance of higher education, nationally and internationally, in particular institutional evaluations, quality assurance systems and institutional quality audit. Broad overview of higher education, nationally and internationally.

Formal education:

Teacher qualifications University of Tromsø, 1975 (equiv. 30 ECTS)

Cand. philol. University of Oslo, 1971

- English and American studies (main discipline, with research thesis; equiv. 180 ECTS)
- Germanic studies (equiv. 90 ECTS)
- General literature (equiv. 60 ECTS)

- Propaedeutic programme (philosophy, psychology, Latin, equiv. 60 ECTS)

Work experience:

- 2002 - *Assistant director*, Quality Audits Unit, NOKUT (National Quality Assurance Agency for Higher Education)
- 2000 - 02: *Senior adviser*, Network Norway Council (Advisory council to the Ministry on higher education)
- 1998 – 00: *Adviser*, Network Norway Council
- 1996 – 98: *Office manager*, National Council for Teacher Education
- 1995 – 96: *Faculty director*, Tromsø University College
- 1993 – 94: *Rector*, Tromsø College of Education
- 1974 – 93: *Lecturer in English and American studies*, Tromsø College of Ed.
- 1978 – 91: *Assistant lecturer*, University of Tromsø (Intermittent assignments)
- 1988 – 89: *Guest lecturer*, 1-year programme in English studies for Norwegian teachers, University of Newcastle upon Tyne, England
- 1971 – 74: *Secondary school teacher*, Målselv Secondary School (Norway)

Activities:

Since 2002: Head of Quality Audits Unit in NOKUT that conducts institutional audits in all institutions of higher education and other non-accreditation evaluations.

Since 2006: Member of AQA (Austrian Quality Assurance Agency) “Expertengruppe” for external quality assurance in Austrian universities.

2004 – 05: Member of reference group to the Swedish National Agency for Higher Education on the restructuring of national quality assurance strategy for higher education (2004/5).

2005: Member of the national reference group for the 2005 OECD evaluation of higher education in Norway.

2004: Member of international expert panels for OAQ (Swiss national evaluation agency) that conducted quality audits at the University of Bern, the University of Basel and the University of Zurich.

2003: Member of expert panel for HETAC (Irish national evaluation agency) reviewing Waterford Institute of Technology following the Institute’s application for powers to award academic degrees. (July 2003)

1998 – 2006: Frequent participation in international conferences on quality assurance/quality development in higher education. Presented papers at several conferences, e.g. in Cologne (AQAS), Prague (EAIR), Paris (IMHE/OECD), Helsinki (FINHEEC), Barcelona (EAIR; co-author), the Hague (ECA), Salzburg (ELA) and Munich (EUA; co-author) between 2002 and 2006. (See ‘Writings’)

2000 – 05: Member of programme committee under the auspices of ENQA for five international workshops on institutional evaluation of higher education institutions in Paris, Nicosia, Tromsø, Zurich and Birmingham). Several smaller presentations.

2001: Member of Nordic group (under the auspices of ENQA) that presented a report on accreditation and recognition of higher education in the Nordic countries. (See 'Writings')

2004 and 2006: Project manager for the institutional audit of Gjøvik University College in 2004 and the School of Mission and Theology in Stavanger in 2006. Wrote the evaluation reports. (See 'Writings')

1999 – 2002: Project manager for the development of Norway's national scheme of quality assurance and accreditation in higher education, including a pilot project, under the auspices of the Network Norway Council (1999 – 2002). Wrote relevant reports. (See 'Writings')

1999 – 2002: Project manager of the institutional evaluations of Norway's four universities, conducted by the Network Norway Council (Forerunner of NOKUT). Wrote the report on the University of Oslo. (See 'Writings')

Writings:

'Quality Begins at Home'. Paper presented to the 1st Forum of European Quality Assurance in Munich, 2006 (with Gro Hanne Aas.)

'Accreditation and Quality Assurance; Accreditation as Quality Assurance – A Skeptical View'. Paper presented at the 2006 ELA conference in Salzburg. (April 2006)

'Quality Audits in Norway'. Written speech given to a seminar hosted by FINHEEC in Helsinki. (January 2005). Similar presentations to AQA in Vienna (2005) and the German Akkreditierungsrat in Berlin (2006)

'As Seen from the Control Tower: The Rhetoric of Quality in the Age of the Quality Reform' (Translated title from Norwegian), *UNIPED*, no 2, 2005.

'The Case for a Slim Quality Audit'. Paper presented for 'special slot' at the EAIR conference in Barcelona (August 2004; co-author)

'Evaluation and Accreditation of Higher Education in Norway". Paper presented at the AQAS conference *Qualitätsprüfung und Akkreditierung in Europa*, Cologne, June 2002.

'Reflections on the use of quantitative data in evaluations' (translated from title in Norwegian), *UNIPED*, no. 1; 2002.

Quality Assurance in Nordic Higher Education. ENQA Occasional Papers, Helsinki 2001 (Co-author)

‘Accreditation: the New Quality Assurance Formula?’. *Quality in Higher Education*, vol. 7, no 1, 2001).

Institutional Evaluations in Europe. ENQA Occasional Papers, Helsinki 2001. (Text contribution)

‘A National system for the Quality Assurance of Higher Education’ (translated from title in Norwegian), *UNIPED*, no. 1; 2001.

Lærerutdanning; Tradisjon og nyskaping (translated title: ‘Teacher Education; Tradition and Innovation’), National Council of Teacher Education, Oslo 1998. (Co-editor and co-author)

A History of Britain for Students of English. University College of Tromsø Press, Tromsø 1998. (Textbook)

Studievurdering i og av lærerutdanning ved statlige høyskoler (translated title: ‘Evaluation of Studies in Teacher Education’), National Council of Teacher Education, Oslo 1996. (Co-author)

Reports written for various committees (all titles translated from Norwegian):

Evaluation of the Quality Assurance System at the School of Mission and Theology (NOKUT report, 2006)

Evaluation of the Quality Assurance System at Gjøvik University College (NOKUT report, 2004)

The National Quality Assurance Pilot Project, Network Norway Council Report no. 8/2002, Oslo 2002

Institutional Evaluation of the University of Oslo, Network Norway Council Report no. 1, 2002)

‘Based on the highest quality....?’. On a national strategy for external quality assurance in Norwegian higher education, Network Norway Council Report no 2, 1999.

Two reports written for the Norwegian Advisory Committee on Financial Support to Students Abroad: on studies in psychology and on business studies (2000 – 01)